

# Accessibility Policy

Orr Insurance Brokers Inc. and Orr Insurance Huron Inc. (“Orr”) is committed to improving accessibility. We will put the following policies into practice as required by the Accessibility for Ontarians with Disabilities Act.

## General

Orr is committed to training staff on Ontario’s accessibility laws and on accessibility aspects of the Human Rights Code that apply to persons with disabilities. Training will be provided in a way that best suits the duties of employees, volunteers and other staff members

## Information and Communications

Orr is committed to meeting the communication needs of people with disabilities. When asked, we will provide information and communications materials in accessible formats or with communication supports. This includes publicly available information about our goods, services and facilities, as well as publicly available emergency information.

Orr will consult with people with disabilities to determine their information and communication needs.

## Employment

Orr will notify the public and staff that, when requested, we will accommodate disabilities during recruitment and assessment processes and when people are hired. If needed, we will provide customized workplace emergency information to employees who have a disability. If using performance management, career development and redeployment processes, we will take into account the accessibility needs of employees with disabilities.

## Design of Public Spaces

Orr will meet the Accessibility Standards for the Design of Public Spaces when building or making major modifications to public spaces. Public spaces include:

- Recreational trails/beach access routes
- Accessible off street parking
- Service related elements like service counters, fixed queuing lines and waiting areas

## Modifications to this or other policies

Any policy of Orr that does not respect and promote the dignity and independence of people with disabilities will be modified or removed.